

Banking

by phone and online

Section 1 - Personal details

First applicant

Name _____
Home phone number _____
Work phone number _____
Mobile number _____
Email address _____
Date of birth _____

Residential address _____

Post code _____

Second applicant (if applicable)

Name _____
Home phone number _____
Work phone number _____
Mobile number _____
Email address _____
Date of birth _____

Residential address _____

Post code _____

Section 2 - Account(s) details

Account type

Account number Sort code - -

Account type

Account number Sort code - -

Account type

Account number Sort code - -

Section 3 - Telephone banking service

This service allows you to manage all your accounts listed in section 2 by phone. The service is available from 9am - 5pm (UK time) Monday to Friday, with the exception of Wednesday when it is available from 9.45am - 5pm (UK time). The specific conditions contained in the "Terms and Conditions" booklet will give you a detailed description of the service.

In order to comply with our security requirements, it is mandatory to apply for the Telephone Banking Service if you also wish to have Internet Banking on your account.

For security reasons, we will ask you for a personal code word. It's important that you do not tell anyone, or let anyone else use, the code word you choose.

Your code word should have between 5 and 8 alpha numeric characters.

Section 4 - 24 hour telephone banking service

(This service is available with Flexible Plus Current Account and Instant Access Savings Accounts only)

The following information will be used to help identify you when using this service and must be kept confidential. This service is subject to specific conditions contained in the Terms and Conditions booklet.

First applicant

Place of birth _____
Mother's maiden name _____
Name of first school attended _____

Second applicant (if applicable)

Place of birth _____
Mother's maiden name _____
Name of first school attended _____

Section 5 - Internet banking

With internet banking, it's even easier to manage your offshore banking and savings accounts.

You can use our online service to:

- Find out your account balance.
- Transfer money to other banks and financial institutions within the UK and overseas on certain accounts.
- Set up, change or cancel standing orders on certain accounts.
- Cancel direct debits on your offshore bank account.
- Order statements and tax certificates on certain accounts.

Internet Banking on your Current Account and Instant Access Savings Account

If you would like Internet Banking on a Flexible Plus Current Account or Instant Access Savings Account, please print and complete the application form (PDF), then sign and return it as per the instruction on www.bankofscotland-international.com/internet_banking/Register.asp

Internet Banking on other accounts

If you would like Internet Banking on any other account (Monthly Income Account, Fixed Rate Account, Base Rate Tracker Account, International US Dollar Savings Account, International Euro Savings Account and certain withdrawn products), please tick below:

First applicant Second applicant (if applicable)

Once your account has been set up for this service, we will write to advise you of your Username and Activation Code. These will be sent separately for security reasons. You will need both the Username and the Activation Code to register online. Full instructions on how to complete this registration process will be sent with your Activation Code.

You will find more about the service in the Internet Banking Terms and Conditions at www.bankofscotlandinternational.com/download/internet_banking_terms_conditions.pdf They will also be available for you to read and accept during the online registration process.

Declaration

Please accept this form as authority to act on my telephone instructions for all purposes connected with the above numbered accounts. I agree to be bound by the conditions that apply to the service I have applied for on this form: Telephone Banking Service Conditions and/or 24 hour Telephone Banking Service Terms and Conditions, as appropriate, contained in the Bank of Scotland International Terms and Conditions booklet.

I agree to pay you for any loss or expense which you suffer because of my negligence, for example in letting anyone else use my code word.

Data Protection Notice

To see how we use your information, please read the privacy statement on our website www.bankofscotland-international.com or ask for a printed copy of this. We will use your information to contact you by mail, telephone, e-mail, SMS or otherwise about other products and services that may be of interest to you. If you do not wish to receive this information please advise your local branch or visit www.bankofscotlandinternational.com for details on how to opt out of this service.

By (signing/submitting) this form you agree that we can use your information in the ways described. By (signing/submitting) this form you agree that (i) we can use your information in the ways described in the privacy statement referred to above and (ii) the privacy statement is part of the legal agreement between you and us for your account.

If we accept your application we will write to you to let you know that you can use the telephone banking service. Until you have heard from us you cannot use the service.

If you have a joint account we can only register you on these services if the account is registered as either or any signature for a withdrawal.

Please ensure all account holders sign below

First applicant _____

Second applicant (if applicable) _____

Date _____

Date _____

Please send this form to Bank of Scotland International, P.O. Box 19, Evergreen House, 43 Circular Road, Douglas, Isle of Man, IM99 1AT.

If you need more information or assistance with completing this form, please contact us and we'll be happy to help.

Tel: 0845 604 6335 or if you are calling from outside of the UK +44 (0)1539 740730.

For completion by Bank of Scotland International

Account number 1

Sort code 1

 - -

Account number 2

Sort code 2

 - -

Account number 3

Sort code 3

 - -

Client number

Approved

Replacement

Complaints

We aim to provide the highest possible standard of service to our customers – but know that sometimes, things go wrong.

If you have a problem or complaint we want to know. In most cases this can be dealt with by contacting us on 0845 604 6335 or if you are calling from outside of the UK +44 (0)1539 740730 or writing to: Customer Relations Manager, Bank of Scotland International, P.O. Box 519, 31 - 33 New Street, St. Helier, Jersey, JE4 5UB.

A copy of our full complaints procedure is available on request.

The Isle of Man has a Financial Services Ombudsman Scheme covering disputes relating to financial services offered in or from the Isle of Man to individuals.

Financial

Lloyds TSB Offshore Limited places funds with other parts of the Lloyds Banking Group and thus its financial standing is linked to that of the Lloyds Banking Group. Prospective depositors should satisfy themselves as to the financial standings of Lloyds TSB Offshore Limited and its parent based upon publically available information. An abridged version of Lloyds TSB Offshore Limited's latest financial statements is available on www.lloydtsb-offshore.com

About Us

Bank of Scotland International is a registered business name in Jersey and the Isle of Man for Lloyds TSB Offshore Limited. Lloyds TSB Offshore Limited. Registered Office: PO Box 160, 25 New Street, St Helier, Jersey JE4 8RG. Registered in Jersey, number 4029. Regulated by the Jersey Financial Services Commission.

The Isle of Man branch of Lloyds TSB Offshore Limited is licensed by the Isle of Man Financial Supervision Commission to take deposits and carry on investment business and is registered with the Insurance and Pensions Authority in respect of General Business. Business Address: PO Box 111, Peveril Buildings, Peveril Square, Douglas, Isle of Man IM99 1JJ.

Bank of Scotland International is a registered business name in Jersey and the Isle of Man for Bank of Scotland plc, regulated by the UK Financial Services Authority and part of the Lloyds Banking Group. Registered in Scotland No.SC327000. Registered Office: The Mound, Edinburgh, EH1 1YZ.

Bank of Scotland plc is regulated by the Jersey Financial Services Commission and licensed by the Isle of Man Financial Supervision Commission to take deposits. The principal business address in the Isle of Man for Bank of Scotland plc is Evergreen House, 43 Circular Road, Isle of Man, British Isles.

General

Telephone calls may be recorded for training, quality monitoring or evidential purposes. Bank of Scotland International makes no charge for the use of its Telephone Banking Service. However, any charge made by your Telecoms Provider will still apply. Internet emails are not necessarily secure as information could be intercepted, lost or destroyed. Please do not email any account or other confidential information.

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